

TO: Shraddha Mundhe  
Alpana Shirgaonkar

CC: Sheryl Smith  
Chris Bernard

Shraddha /Alpana,

I wanted to take this opportunity to thank you for a job well done on the MyAirops implementation. I'm glad that we pushed forward with this initiative. I remember your first visit in the summer of 2018 when we first discussed the potential of an automated upload and all the efficiencies that could be gained. In the last year, the SKP team has performed beyond our expectations and those efficiencies have now been realized and more. The implementation would not have been successful if it were not for SKP's design documentation and detailed testing. The design was thoughtful, well documented and thoroughly communicated to the developers. The SKP testing feedback was critical in eliminating bugs and providing financial controls comfort to the new software.

I look back at the last year and I am amazed at how far we have come. Our partnership has Improved cycle processing times, reduced costs, and enhanced financial controls. Please thank the rest of the team and I look forward to our continued partnership success.

Best Regards,

Daniel Balestriere



Gama Aviation Financial Controller